

# Irving Cares

Together with the Irving community, Irving Cares helps residents who need temporary assistance and provides them with training that promotes self-sufficiency.



Irving Cares is funded through individuals, faith community, corporations, foundations, limited government grants and the United Way of Metropolitan Dallas.

Our services provide a holistic approach toward helping Irving residents overcome a temporary crisis and regain their self-sufficiency.

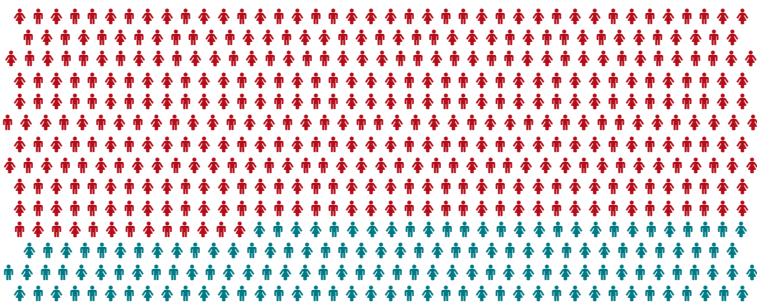
**1,161**  
VOLUNTEERS  
DONATED  
**21,887**  
HOURS

311 were regulars and 850 were one-time volunteers



**12 FULL-TIME AND 1 PART-TIME STAFF**

## Employment Services



**562**  
unduplicated  
clients  
received  
training,  
assistance  
resources,  
and/or  
referrals

147 people obtained employment through Irving Cares and **95%** remained employed 90 days or longer

### How we help

- hold weekly seminars for job search skills,
- maintain a computer lab,
- provide in-house job fairs,
- eliminate barriers to employment like:
  - transportation difficulties,
  - language barriers,
  - professional clothing,
  - childcare, and
  - educational shortfalls

## Emergency Assistance

### Rent or Mortgage Assistance

**163** Irving families received assistance with payments  
**95%** were not evicted within 90 days of receiving assistance

### Utility Assistance

**287** Irving families received assistance with utility bills  
**98%** were not disconnected within 90 days of assistance

### Money Management

In keeping with our motto 'it's a hand up, not a hand out,' Irving Cares assistance recipients complete a Money Management course, which is available online in both English and Spanish.

### Information and Referrals

Case managers provided **8,814** referrals to **2,986** unduplicated households, an average of 3 per family. Referrals increased **18%** over the previous year.

**7,458**  
referrals  
average 622  
per month

Apr 2013–Mar 2014

**8,814**  
referrals  
average 735  
per month

Apr 2014–Mar 2015

### Food Pantry

Staffed solely by volunteers, the food pantry is open from 9 am to 3:30 pm Monday-Friday.



Per month, an average of **876** Irving families received nutritious groceries

**Q** "In the past 12 months, were you ever hungry but didn't eat because there wasn't enough money for food?"

**A** 71% of the food pantry clients at Irving Cares answered "yes."

Irving Cares is a partnering agency, working with other agencies to provide the best and most comprehensive services for clients without duplication. "Big Name" partners include City of Irving, North Texas Food Bank, North Lake College, and Salvation Army.

# A Tier 1 Model Agency

## Statement of Activities

### REVENUE

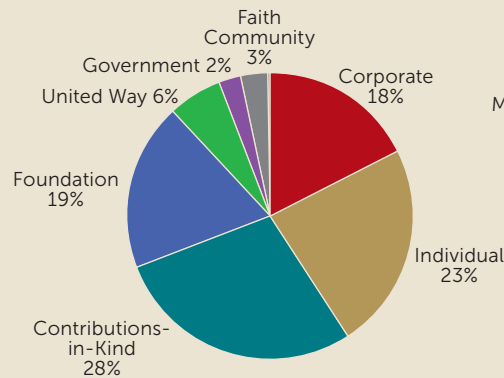
Corporate	\$290,367
Individual	382,721
Contributions-in-Kind	466,808
Foundation	310,811
United Way	100,000
Government	39,243
Faith Community	53,330
Interest	100
<b>Total</b>	<b>\$1,643,380</b>

### EXPENSES

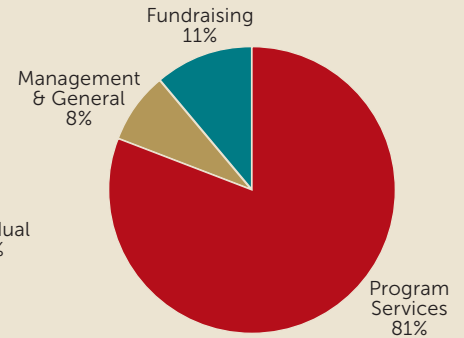
Program Services	\$1,318,173
Management & General	124,074
Fundraising	189,337
<b>Total</b>	<b>\$1,631,584</b>

**Change in Net Assets**     **\$11,796**

## Revenue Sources



## Expenses by Type



# 81¢

of every dollar raised goes directly to client services — far more than the industry standard of 70 cents

THAT'S  
14 CONSECUTIVE  
YEARS...

and we're still counting!



of Metropolitan Dallas

Recipient of the **United Way #1 top stewardship rating every year since 2001** for fiduciary management and board oversight

## Board Members April 2014 to March 2015

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Citi

**Lori Bunger**, Vice-Chair  
HOLT CAT

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BNSF Railway

**Lisa Castillo**  
Community Volunteer

**Sharmon Chilton**  
BCI Technologies

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Cooksey Communications, Inc.

**Susan Doyle**  
Caton Consulting Group

**Ashley Gordon**  
Department of Family & Protective Services

**Chandra Hill**  
Direct Community Relations

**Ronda Huffstetler**  
Ronda of Wane Salon

**Mike Overby**  
Express Personnel Services

**Pujan Patel**  
Community Volunteer

**Karen Raitz**  
Community Volunteer

**Roy Santoscoy**  
Roy's Pawn Shop

**Don Sears**  
Community Volunteer

**Haim Vasquez**  
Law Office of Jaime Barron, PC

## Other noted achievements

Irving Cares is a **Tier 1 model agency** for **North Texas Food Bank**, annually passing a very thorough inspection of facilities, products and volunteer training.



Irving Cares received the **Top Rated Nonprofit Award** from **GreatNonprofits.org** in 2012, 2013 and 2014.



2015 marks the **ninth year of a four-star rating** for sound fiscal management by **Charity Navigator** indicating that Irving Cares outperforms most U.S. charities.



**GuideStar** provides information to advance nonprofit transparency. Irving Cares participates at the **Gold Level**, providing audited financials as well as impact and effectiveness information.



**Best In Irving** – Irving Cares has been voted one of the best nonprofits in Irving by residents **every year since the award's inception** in 2013.



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