

Irving Cares

Together with the Irving community, Irving Cares helps residents who need temporary assistance and provides them with training that promotes self-sufficiency.



Irving Cares is funded through individuals, faith community, corporations, foundations, limited government grants and the United Way of Metropolitan Dallas.

Our services provide a holistic approach toward helping Irving residents overcome a temporary crisis and regain their self-sufficiency.

1,660 VOLUNTEERS
DONATED 1,280 one-time & 380 regular **21,974** HOURS volunteers


12 FULL-TIME AND 2 PART-TIME STAFF

Employment Services

483 unduplicated clients received training, assistance resources, and/or referrals



119 OBTAINED EMPLOYMENT THROUGH IRVING CARES AND **93%** of these remained employed 90 days or longer

How we help

- hold weekly seminars for job search skills,
- maintain a computer lab,
- provide in-house job fairs,
- eliminate barriers to employment like:
 - transportation difficulties,
 - language barriers,
 - professional clothing,
 - childcare, and
 - educational shortfalls.

Emergency Assistance


Rent or Mortgage Assistance

204 Irving families received assistance with payments
92% were not evicted within 90 days of receiving assistance

Utility Assistance

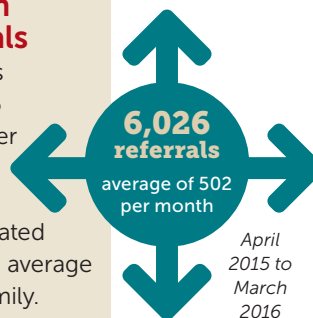
232 Irving families received assistance with utility bills
98% were not disconnected within 90 days of assistance

Money Management

 In keeping with our motto 'it's a hand up, not a hand out,' Irving Cares assistance recipients complete a Money Management course, which is available online in both English and Spanish.

Information and Referrals

Case managers provided **6,026** referrals to other community services to **2,374** unduplicated households, an average of three per family.



Food Pantry

Staffed solely by volunteers, the food pantry is open from 9 am to 3:30 pm Monday-Friday.



Per month, an average of **805** Irving families received nutritious groceries

Q "In the past 12 months, were you ever hungry but didn't eat because there wasn't enough money for food?"

A 84% of the food pantry clients at Irving Cares answered "yes."

Irving Cares partners with other agencies to provide the best and most comprehensive services for clients without duplication. "Big Name" partners include City of Irving, North Texas Food Bank, North Lake College, and Salvation Army.

A nationally-recognized small business.

Statement of Activities

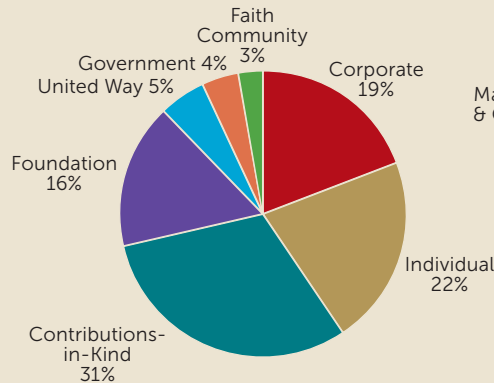
REVENUE

Corporate	\$367,051
Individual	408,926
Contributions-in-Kind	591,283
Foundation	309,899
United Way	100,000
Government	81,436
Faith Community	50,451
Interest	134
Total	\$1,909,180

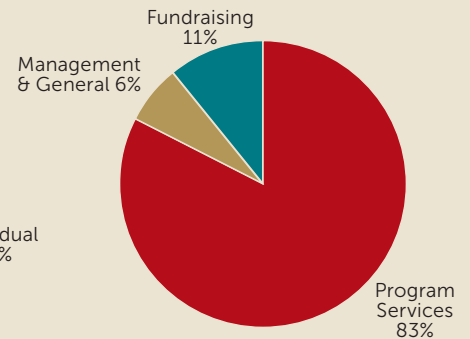
EXPENSES

Program Services	\$1,524,493
Management & General	123,692
Fundraising	197,874
Total	\$1,846,059
Change in Net Assets	\$63,121

Revenue Sources



Expenses by Type



83¢

of every dollar raised goes directly to client services — far more than the industry standard of 70 cents



of Metropolitan Dallas

Recipient of the **United Way #1 top stewardship rating every year since 2001** for fiduciary management and board oversight

THAT'S
15 CONSECUTIVE
YEARS...

and we're still counting!

Board Members April 2015 to March 2016

Lori Bunger Nollette, Chair
HOLT CAT

Mechelle Davidson, Vice-Chair
TXU Energy

Lisa Castillo, Secretary
Community Volunteer

Rev. Diane Baldwin, Treasurer
Woodhaven Presbyterian Church

Marvin Bond
Greater Irving-Las Colinas
Chamber of Commerce

Kitty Boyle
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Citi

Anthony Bridges
PreMark Health Science

Yolanda Carroll
BNSF Railway

Sharon Chilton
BCI Technologies

Karen Cooperstein
Cooksey Communications

Randy Crick
Celanese

Susan Doyle
Caton Consulting Group

Doris Harris
Vizient

Ronda Huffstetler
Ronda of Wane Salon

Shane Outlaw
Safety-Kleen

Pujan Patel
Community Volunteer

Karen Raitz
Goldman Sachs

Roy Santoscoy
Roy's Pawn Shop

Don Sears
Community Volunteer

Other noted achievements

Irving Cares is a **Tier 1 model agency** for **North Texas Food Bank**, annually passing a very thorough inspection of facilities, products and volunteer training.



Irving Cares has received the **Top Rated Nonprofit Award** from **GreatNonprofits.org** in 2012, 2013, 2014 and 2015.



2016 marks the **tenth year of a four-star rating** for sound fiscal management by **Charity Navigator** indicating that Irving Cares out-performs most U.S. charities.



GuideStar provides information to advance nonprofit transparency. Irving Cares participates at the **Gold Level**, providing audited financials as well as impact and effectiveness information.



Best In Irving – Irving Cares has been voted one of the best nonprofits in Irving by residents **every year since the award's inception** in 2013.



Irving Cares is honored to be one of a hundred 2016 **Blue Ribbon Winners** of the **National Small Business of the Year Award** chosen by the U.S. Chamber of Commerce.



Irving Cares, Inc.
440 S. Nursery Rd, Suite 101
P.O. Box 177425
Irving, TX 75060

www.irvingcares.org

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