

Irving Cares

Annual Report 2017



Our mission is to provide focused assistance for Irving residents to address a financial crisis.

Irving Cares is funded through individuals, faith community, corporations, foundations, limited government grants and the United Way of Metropolitan Dallas.

1,490 VOLUNTEERS
DONATED 1,161 group and 329 individual volunteers

21,842 HOURS



11 FULL-TIME AND
3 PART-TIME STAFF

Employment Services

Positive Economic Impact
\$2,779,920.00

HOW WE CALCULATED THIS

90 full time x 2,080 hours @ \$12.57 avg hourly wage	\$2,353,104.00
45 part time x 1,040 hours @ \$9.12 avg hourly wage	\$426,816.00
135 clients were hired for a total income estimate of	\$2,779,920.00
Average full time hourly annual earnings	\$26,145.60
Average part time hourly annual earnings	\$9,484.80

360 unduplicated clients were seen by Employment Services.

145 of those, or 38% of the total, found either full time or part time positions.

Once hired, **135** (93%) remained employed at least 90 days or longer.

How we help

- hold weekly seminars for job search skills,
- maintain a computer lab,
- provide in-house job fairs,
- eliminate barriers to employment like:
 - transportation difficulties,
 - language barriers,
 - professional clothing,
 - childcare, and
 - educational shortfalls.

Thanks to the work of our volunteers, supporters and staff, Irving Cares is celebrating six decades of service to the community.

60 YEARS
1957-2017

Emergency Assistance

Financial Assistance

Rent or Mortgage Assistance **171** Irving families received assistance with payments **95%** were not evicted within 90 days of receiving assistance

Utility Assistance **195** Irving families received assistance with utility bills **99%** were not disconnected within 90 days of assistance

Money Management Clients receiving financial assistance attend a Money Management class online or in person. We provide classes in English and in Spanish. 340 clients took the class, and **97%** were able to identify three pieces of helpful budgeting information.

Food Pantry Staffed solely by volunteers
9 am to 3:30 pm Monday-Friday

727 Per month, an average of 727 Irving families received nutritious groceries

Q "In the past 12 months, were you ever hungry but didn't eat because there wasn't enough money for food?"

A 70% of the food pantry clients at Irving Cares answered "yes." **100%** said the food pantry helped prevent hunger in their household, and **98%** said the food pantry improved their ability to deal with a financial crisis.

Information & Referral

We gave **13,769** targeted referrals to other resources like Dallas County Health & Human Services, North Lake College, and Salvation Army in order to provide clients the best services.

Serving the Irving community for 60 years.

Statement of Activities

REVENUE

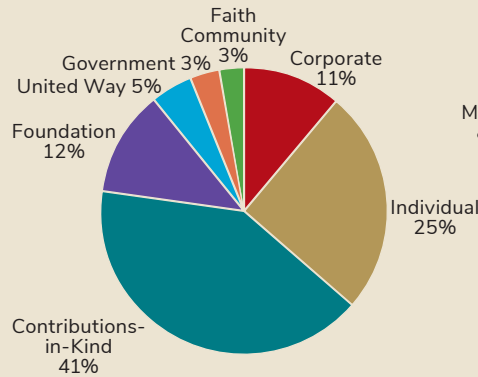
Corporate	\$198,112
Individual	440,520
Contributions-in-Kind	715,147
Foundation	208,227
United Way	81,250
Government	60,182
Faith Community	44,222
Interest	111
Total	\$1,747,771

EXPENSES

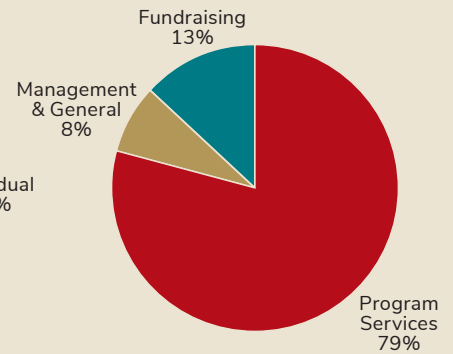
Program Services	\$1,478,252
Management & General	143,681
Fundraising	240,943
Total	\$1,862,876

Change in Net Assets **-\$115,105**

Revenue Sources



Expenses by Type



79¢

of every dollar raised goes directly to client services — far more than the industry standard of 70 cents

THAT'S
16 CONSECUTIVE
YEARS...



of Metropolitan Dallas

Recipient of the United Way #1 top stewardship rating every year since 2001 for fiduciary management and board oversight

Accolades

Irving Cares is a Tier 1 model agency for North Texas Food Bank, annually passing a very thorough inspection of facilities, products and volunteer training.



Irving Cares has received the Top-Rated Nonprofit Award from GreatNonprofits.org in 2012, 2013, 2014, 2015 and 2016.



2016 marked the tenth year of a four-star rating for sound fiscal management by Charity Navigator indicating that Irving Cares out-performs most U.S. charities.



GuideStar provides information to advance nonprofit transparency. Irving Cares participates at the Platinum Level with audited financials as well as impact and effectiveness information.



Irving Cares was honored as a 2016 Blue Ribbon Winner of the National Small Business of the Year Award from the U.S. Chamber of Commerce.



Board Members

April 2016 to March 2017

Lori Bunger Nollette, Chair
HOLT CAT

Anthony Bridges, Vice-Chair
Community Volunteer

Lisa Castillo, Secretary
Community Volunteer

Doris Harris, Treasurer
Vizient

Paul Bellantone
PPAI

Marvin Bond
Greater Irving-Las Colinas
Chamber of Commerce

Kitty Boyle
Community Volunteer

Angela Brooks
Experian

Yolanda Carroll
BNSF Railway

Sharmon Chilton
BCI Technologies

Kathryn Covert
Citi

Randy Crick
Celanese

Mechelle Davidson
TXU Energy

Gretchen Demke
PPAI

Susan Doyle
Caton Consulting Group

Ronda Huffstetler
Ronda of Wane Salon

Kathy Ivey
Numbers Only, Inc.

Helen Nghiem
Epsilon

Shane Outlaw
Safety-Kleen

Karen Raitz
Goldman Sachs

Roy Santoscoy
Roy's Pawn Shop

Don Sears
Community Volunteer



Irving Cares It's a hand up not a handout

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