

## Two Programs Work Together



In January, Bob came to Irving Cares for assistance with food. He had just experienced a devastating fire in his home and lost almost everything. He and his two roommates shared equally in the limited assistance received from American Red Cross, but it was not enough to replace the essentials. His various medical conditions caused a disruption in work, so he was desperate.



He learned about Irving Cares, explained his hardships to a case manager and received groceries for a week, information to contact other agencies for additional services, and was

encouraged to apply for disability benefits until he was again able to work.

In June, Bob came back to Irving Cares for food assistance, proud to be in his new residence. He said it took awhile, but he is finally settled, and very excited to be receiving disability benefits and catching up on his bills.

In addition, he inquired about transportation to his medical appointments as he did not have a reliable vehicle and couldn't afford the gas. After learning of the Patient Transportation Program, he was ecstatic about getting signed up. Bob now gets door-to-door rides to his appointments in a timely manner.

Bob was very grateful to Irving Cares for the assistance and support he received during his crisis. Your support helps make this help possible. Thank you.

### Year Ending 2013 Annual Outcome:

## Food Pantry

An average of 802 families each month received nutritious groceries. We survey clients annually.

Were you treated with dignity and respect by the staff and volunteers?

**100% said yes**

In the past 12 months, have you been worried about having enough food for you and your family?

**100% said yes**

In the past 12 months, were you ever hungry but didn't eat because there wasn't enough money for food?

**79% said yes**

**95% said the food pantry helped prevent hunger in their household.**

### Remember the Food Pantry this Summer

Summertime is upon us! The kids are out of school, and many families are planning vacations and getting the summer time "honey do's" done. One thing constant is that hunger does not take a vacation.

The Food Pantry at Irving Cares could use

your help by hosting a summer food drive. We need: chili, stew, Chef Boyardee type items; canned tuna, chicken, Spam, boxed skillet dinners, toilet paper and personal hygiene items like shampoo, soap, feminine products, diapers.

Food drive support through your workplace, church, or civic club is greatly appreciated!



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 Keep up with us at  
[www.irvingcares.org](http://www.irvingcares.org)

# Save the date for The Great Harvest

## THE GREAT HARVEST

We are progressing quite nicely toward **The Great Harvest ~ An Evening to Care** on October 4, 2013 at the Four Seasons Resort and Club – Dallas at Las Colinas. Make sure you've marked your calendars for this fantastic event.

You will provide food, rent and utility assistance to Irving families in need, as well as Employment Services, Patient Transportation and Information & Referral when you support The Great Harvest.



This annual event has been the most consistently successful method of raising money for the clients served by Irving Cares, and because of increased requests for help, we need your support now more than ever. With an aggressive goal of raising \$300,000 (35% increase over last year's results), event Chairperson Cydney Roberts and her committee are creating a night you won't soon forget.



with airfare; lovely beach and mountain destination vacations; Byron Nelson villa tickets on the 17th fairway; Texas Rangers



**October 4, 2013**  
**Four Seasons Resort and Club**

tickets; vintage jewelry pieces; celebrity chef packages; two tickets to The Eagles – History of the Eagles; and memorable centerpieces to decorate your home throughout the holidays, just to mention a few. Also new this year is a raffle prize

you'll certainly want to take a chance on: a Sharp 50" LED Smart HDTV!

Invitations will be mailed in August, and you can visit [www.irvingcares.org](http://www.irvingcares.org) now to purchase your event tickets, raffle tickets, or sponsorship for this great evening.

The culinary team at Four Seasons has created a three-course menu including butternut squash bisque with nutmeg crème fraiche, old fashioned pot roast with natural jus and roasted root vegetable medley and caramelized brussel sprouts, and for dessert a chocolate macadamia fudge tart with vanilla sauce.

Watch for more developments on Facebook and our website as the date draws nearer. We will post updates on auction items and our progress toward the \$300,000 goal.

Sponsorships are also available by contacting Kimberly Humphries, Development Director, at [khumphries@irvingcares.org](mailto:khumphries@irvingcares.org) or 972-721-9181 x202.

**Those interested in serving on the Steering Committee should contact Teddie Story at [tstory@irvingcares.org](mailto:tstory@irvingcares.org) or 972-721-9181 x203.**

**Please plan to attend a wonderful evening you won't want to miss!**

# Annual Volunteer Appreciation Dinner

What a grand night of fun, food and recognition! Irving Cares held its annual Volunteer Appreciation Dinner in April at the First United Methodist Church. The dinner starred the All-Star Cast of Irving Cares Volunteers. It was awesome to see the cast walk the red carpet, dine under the stars, and then receive recognition for their efforts this past year at a busy Irving Cares.

One hundred and two All-Stars attend this year's event. Many All-Stars were recognized, and Ann Nicholson, Volunteer Case Manager, was selected as Volunteer of the Year.

Irving Cares Staff would like to thank each and every one of the All-Stars whose work allows Irving Cares to help fill the needs of over 44,000 fellow residents of Irving.



*Ann Nicholson,  
Volunteer of the Year*

SPONSORS

**Irving Cares is pleased to recognize the sponsors who have committed as of July 2, 2013.**

<p><b>Plentiful Providers</b> Mass. Electric Construction Co. &amp; Kiewit</p> <p><b>Maize Sponsors</b> Larry Clements Julie &amp; Mike Esstman HMS Kimberley &amp; Scott Sheffield Linda Taylor TXU Energy</p> <p><b>Golden Pumpkin Sponsors</b> Jane L. &amp; Charles A. Beach Susie &amp; Curt FitzGerald Bob Hagestad HOLT CAT</p> <p><b>Exclusive VIP Sponsor</b> Cydney Roberts &amp; Kyle Taylor</p> <p><b>Exclusive Valet Sponsor</b> Allstate Insurance Company</p>	<p><b>Exclusive Sponsor of the Table Centerpieces</b> R. Mills Roberts, MD</p> <p><b>Cornucopia Sponsors</b> Cathleen &amp; Paul Anderson Anonymous Aviall Susan Doyle Caton &amp; Bill Caton Billy Clements Insperity Diane &amp; Jesse Orsini Teddie &amp; Ken Story Kay &amp; Harry Weaver</p> <p><b>Harvest Basket Sponsors</b> Julia Black Karen &amp; Dave Bratton Kathy &amp; Clint Howard Kimberly Humphries Irving Convention &amp; Visitors Bureau Lisa Castillo &amp; Tim Kotrla Bonnie &amp; Troy Kelley Jolene &amp; Dick Lear Peggy &amp; Vincent Santascioy</p>
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**Irving Cares is looking for a few good people to fill four-hour shifts!**

**Case Managers on Wednesdays and Fridays:** Assess client needs and make necessary referrals.

**Intake for various days throughout the week:** Greet clients as they arrive and pull their file or create a new file.

**Interested?** Contact Kyle Taylor, Coordinator of Volunteers, at ktaylor@irvingcares.org or call at 972-721-9181 x209.

# Mary Shelton

## Employment Services Case Manager

Mary Shelton was born in a small town in Arkansas. She received her Associate in General Business from Southeast Arkansas College in Pine Bluff, and married her high school sweetheart, Rev. C.D. Shelton. They have resided in Irving for 26 years. They have three children: Ashley, Carl and Symia. Mary loves spending time with her family and working in the yard. Mary's husband Carl is the pastor of New Home Baptist Church in Irving, where Mary serves as youth director.

Previously, Mary was employed by Family Outreach of Irving for 11 years, working as an in-home caseworker, mentoring families that were victims of child abuse and neglect. She also worked as volunteer coordinator, instructed parenting classes and created "Teen Rap," a Teen Support Group that works with Teen Court. She also served as Secretary on the Irving Human Service Council for 2 years and was a member of the City of Irving Domestic Violence Coalition.

Mary was hired at Irving Cares as Employment Services Manager in December 2007. In this role, Mary assists clients in identifying and eliminating barriers to employment by offering job leads that match the client's skill set, coordinates financial assistance for education, and gives direction in their job search. She conducts weekly Job Search Seminars helping clients learn how

to complete applications, update and submit resumes, dress for success, and master interviewing skills.

"I truly enjoy working with each person in the program. It doesn't matter if they

never finished high school or have a Masters Degree, each person is valuable and deserves to be treated with respect," says Mary. "It is so rewarding to hear back from the clients once they gain employment. They can't wait to call and talk about the experience and how they will continue to move outside of the box they had once created for themselves." All of her clients are dear to her heart and she has a wish for success for each and every one of them.

Mary plans to retire from Irving Cares "because I have finally stepped outside of my own box and discovered what I truly love to do each and every day, and I look forward to meeting new people that we can help along the way to their new career."



## Cumulative Years of Service by Irving Cares Staff

NAME	POSITION	STARTED VOLUNTEERING	YEAR START	EMPLOYMENT YEARS	VOLUNTEER YEARS	TOTAL YEARS
Sally Hendricks	<i>Intake / Receptionist</i>		1995	18		18
Teddie Story	<i>CEO</i>	1991	1996	17	5	22
Kimberly Humphries	<i>Development Director</i>		2002	11		11
Mary Cortes	<i>Senior Case Manager</i>	2002	2004	9	2	11
Julia Black	<i>Program Manager &amp; Technology Manager</i>	2004	2004	9	1	10
Monica Oliver	<i>Patient Transportation Driver</i>	2002	2006	7	4	11
Mary Shelton	<i>Employment Services Manager</i>		2007	6		6
Lou Jones	<i>Intake Specialist</i>	2008	2010	3	2	5
Beverly Wilborn	<i>Degreed Case Manager</i>		2011	2		2
Michelle Flores	<i>Bilingual Case Manager</i>		2011	2		2
Kyle Taylor	<i>Coordinator of Volunteers</i>	2010	2012	1	2	3
Karlene Swaynie	<i>Executive Administrative Assistant</i>	2011	2012	1	1	2
<b>TOTAL</b>				<b>86</b>	<b>17</b>	<b>103</b>

On September 19, 2013, from 7 a.m. to Midnight Irving Cares is participating in the

# Get Up and Give! North Texas Giving Day

Only September 19, every donation \$25 and above will be eligible for bonus funds if you donate to us through [www.donorbridgetx.org](http://www.donorbridgetx.org).

Gifts made on September 19 will go further because all gifts given during the North Texas Giving Day event will receive some portion of \$1.5 million in bonus funds. The more that is given, the greater the bonus, and the greater the impact you'll have on struggling Irving families needing a hand up to get through a rough spot in life.

Call Kimberly Humphries with any questions. 972-721-9181 x202. **Remember, Get Up & Give on 9/19/13!**



## Singley Certificate of Appreciation

Irving Cares was proud to participate in the Student Intern Training Experience Program or SITE Program. The SITE Program, run through the Jack E. Singley Academy, allows high school students to help organize, work in a professional setting and to use the skills that they have learned at the Singley Academy.

Irving Cares had three students, Nirjan Chapagain, Tarek Salem

and Esteysi Sandy Reyes. Nirjan, Tarek and Esteysi utilized their technology and engineering knowledge to work with the different departments to become more efficient in day-to-day operations.

We look forward to working with IISD and Singley Academy in the future. We appreciate Nirjan, Tarek, and Esteysi's time and efforts for jobs well-done!



*Nirjan Chapagain, Kyle Taylor, Tarek Salem*

## Isn't it Nifty? Teddie's turning 50!

In 1963, there was not yet a hospital in Irving, so the Hinton family rushed to Methodist Hospital in Dallas to anxiously await the delivery of the first female grandchild in many generations. That chunky bundle of joy put down roots in Irving that lasted a lifetime.

"Growing up in Irving, our family 'waited until payday' for many things, but we didn't need to ask for help from an agency like Irving Cares. I'm most proud that Irving Cares is here today, offering services in a respectful manner for those families who don't have anywhere to turn," said Teddie Story, Irving Cares CEO.

To celebrate this milestone, Teddie is asking her friends to forego any gifts and make a financial contribution to Irving Cares instead. What better way to celebrate than to support the cause near and dear to her heart? She has already made the first donation to the birthday fund. Please join her and give!

1963-1970    1971-1980    1981-1990    1991-2000    2001-2010    2011-now

1963-1987 Childhood on Peters Road in east Irving and Plymouth Park in south Irving

1968-1982 Berean Christian Academy, L.G. Smith & M.C. Lively Elementary, Crockett Middle, Irving High, North Lake College

1980-1996 Steady rise through the ranks at Texas Commerce Bank, eventually to AVP in Community Development at Chase Bank

1987 Married Irving firefighter Ken Story, bought a house in west Irving

1989 Welcomed son, Tyler

1991-1996 Volunteer Board Member at Irving Cares

1992 Welcomed son, Trevor

1996-2003 Coordinator of Volunteers at Irving Cares

2003 CEO of Irving Cares



Johnson & Johnson volunteers in the food pantry

## Annual Food Drive Helps Fight Hunger

Irving Cares extends a huge “thank you” to the community and to the **National Association of Letter Carriers** as they once again rose to the cause of fighting hunger in the City of Irving. Held on Saturday, May 11, the annual National Association of Letter Carriers food drive was an overwhelming success donating 4,116 pounds of canned goods and other non-perishable items to the Food Pantry Program. Irving Cares is honored to be chosen again as one of the recipients of food from this event.

Irving Cares is also extremely grateful to the many volunteers from **GE Commercial Finance, Elders from the Church of Jesus Christ Latter Day Saints,** and the **Irving Cares Pick Up Truck Brigade.**

Event volunteers transported, weighed, and sorted the donated food items. We appreciate the hard work of all who helped make this event a success.

As a United Way human services agency assisting Irving residents who are experiencing a temporary crisis situation, Irving Cares greatly appreciates the continued support of Irving’s residents. The Food Pantry serves an average of 802 families per month with emergency groceries, and food drives such as this one help ensure there are enough groceries to provide Irving’s families in need.

Thanks again to all who participated. Your commitment to our community is priceless.

## A New Partner

This past spring, Irving Cares teamed up with Move for Hunger and has started receiving food donations from this national year-round service program. Move for Hunger is an organization that works with relocation companies across the country. The movers



offer to pick up the unwanted, non-perishable food items from people who are moving and then deliver it to local food banks.

Irving Cares has been designated by Move for Hunger to be one of the drop-off points for this program. Irving Cares received over 200 pounds of donated food items from Move for Hunger since this partnership was formed.

Please assist someone  
in buying medicine.



## Here's what one donor had to say...

"I have lived in Irving, Texas for over 20 years. About six years ago I heard about Irving Cares. From day one, my family has donated to their food program (money, food, plastic bags.)

One day I was given the wonderful opportunity to take a tour. The whole time I was there, I saw the respect Irving Cares demonstrates to the residents of Irving.

I am proud to now be a contributor through my company's United Way workplace campaign. My husband and I enjoy receiving the Irving Cares newsletter and being able to stay in touch with our community."

We just wanted to say thank you all and "God bless" for the food. We of course don't know how much some people really value your help but we for sure are grateful. We all see so much hurt in this world and wish we could save it. It is great to know there are people like the people at "Irving Cares"! Thank you again!

## Mrs. Willis (and Baby)

Mrs. Willis and her husband had their first child five months ago. She could only work part-time in banking, and would like to seek full-time employment, but her baby was still breast feeding and gaining weight at an alarming rate. Her pediatrician suggested feeding Similac Advanced Formula, but she couldn't afford it. Irving Cares was able to provide her with the formula and gave her information on the WIC program which can help her with this more expensive formula on a longer-term basis.

Mrs. Willis returned to Irving Cares three weeks later to thank us for helping her with the formula. She gave her case manager, Michelle, a hug and was so thankful that the baby liked the formula, had lost three pounds and was within normal weight range. Mrs. Willis was starting to gain back some of the weight she had lost while nursing. Mama and Baby are healthy and happy! Mrs. Willis is so excited she can pursue a full-time job and is so thankful for Irving Cares.

## Social Work Intern Joins Irving Cares

**My name is Andrew Garcia, and I am a U.S. Army veteran and a social work student from the University of Texas at Arlington.**

After serving my country for seven years, I wanted to find a job that would allow me to help others in their time of need. The Social Work profession fits that description perfectly. I decided to do my internship at Irving Cares because of all of the awards that the agency has received for its work in the community.

I know that Irving Cares has been around for several years, and some of my goals while interning at the agency are to help as many people as possible, making a positive impact in the Irving community. I also hope to gain knowledge and experience that will enhance my existing social work skills and education. I plan to accomplish these things by observing the staff and

experienced volunteers perform their various duties at the agency and afterwards performing those duties to the best of my abilities.

Finally, as sad as it sounds, I realize that there will always be people that will need a helping hand just to make it day to day. This means that there will always be a need for people who are willing to offer and provide that assistance, but offering and providing that assistance is not enough. You have to love what you do and have a passion for it as well. I have both of those qualities, and through my internship at Irving Cares I hope to use them to help as many people as I can to live life a little better every day.



**Kroger Community Rewards Program® — Enrollment starts August 1**

Did you know you can support IRVING CARES just by shopping at Kroger? It's easy when you enroll in Kroger Community Rewards®! To get started, sign up with your Kroger Plus Card at [Kroger.com/community](http://Kroger.com/community), click on Edit Kroger Community Rewards and input your Kroger Plus card number, select Irving Cares (NPO #80757). Once you're enrolled, you'll earn rewards for Irving Cares every time you shop and use your Plus Card!



Kroger is committed to helping communities grow and prosper. Enroll now for the Kroger Community Rewards Program to support Irving Cares. And remember... all participants must re-enroll each year to continue earning rewards for their chosen organization. Thank you for your support.

**Tom Thumb Community Bucks — September 1-30, 2013**

You can also support IRVING CARES by shopping at your local Tom Thumb Store!



For every \$50 in groceries you buy, you'll receive a Community Buck. Irving Cares receives \$1 for each Community Buck turned in to Irving Cares. Please mail your Community Bucks to: Irving Cares, P.O. Box 177425, Irving, TX 75017-7425, or drop them off with Karlene at the Irving Cares office.

Tom Thumb believes in working together with their customers to support programs that improve the quality of life in the communities they serve. They are committed to assisting non-profit organizations that are important to their customers and their families.

**Like what we do? Give us a review!**

Go to [www.greatnonprofits.org](http://www.greatnonprofits.org) and write a review of what you like about Irving Cares.

*GREAT\*Nonprofits*

Irving Cares received the prestigious "Top-Rated" Nonprofit 2012 by Great Nonprofits. **Let's keep the momentum going!**



**RETURN SERVICE REQUESTED**

[www.irvingcares.org](http://www.irvingcares.org)

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