



2019 Annual Report

Irving Cares

It's a hand up not a handout™

Our Mission
Irving Cares provides focused assistance for Irving residents to address a financial crisis.

Irving Cares is funded through individuals, faith community, corporations, foundations, limited government grants and the United Way of Metropolitan Dallas.




- 1,612 volunteers donated 20,803 hours (Independent sector \$25.43/hr value = \$529,020)
- 1,365 group & 408 individual volunteers
- 8 Full-time & 1 part-time staff





Invest In Yourself


Positive Economic Impact
\$2,559,516.00





HOW WE CALCULATED THIS	
52 full time x 2,080 hours @ \$17.81 avg hourly wage	\$1,926,330.00
36 part time x 1,664 hours @ \$10.57 avg hourly wage	\$633,186.00
88 total clients were hired for a total income estimate of	\$2,559,516.00
Average full time hourly annual earnings	\$37,045.00
Average part time hourly annual earnings	\$17,588.00

How We Help:

 Hold weekly seminars for job search skills	 Eliminate barriers to employment like: <ul style="list-style-type: none"> - Educational shortfalls - Childcare - Transportation difficulties - Language barriers - Professional clothing
 Access to computer lab	
 Provide in-house job fairs	

 126 unduplicated clients were seen by Employment Services.


 88 of those (70% of the total) became employed in part time or full time positions.

 Once hired, 92% remained employed at least 90 days or longer.


All programs are measured for efficiency.

Emergency Assistance


Financial Assistance


Rent or Mortgage Assistance
182 Irving families received assistance with payments.
96% were not evicted within 90 days of receiving assistance. (Goal of 90%)



Utility Assistance
217 Irving families received assistance with gas (36) and electric (182) bills.
91% were not disconnected within 90 days of assistance. (Goal of 90%)




Money Management
Clients receiving financial assistance attend a Money Management class online or in person. We provide classes in English and in Spanish.
476 clients took the class, and 97% were able to identify three pieces of helpful budgeting information. (Goal of 90%)



Food Pantry
683 Irving families per month, on average, received nutritious groceries.
(We survey clients monthly.)

Food Pantry clients were asked:

- Were you treated with dignity and respect by staff and volunteers? **95% said: YES**
- Did the food pantry help prevent hunger in your household? **100% said: YES**
- In the past 12 months, were you ever hungry but didn't eat because there wasn't enough money for food? **73% said: YES**
- Did the food pantry improve your ability to deal with a financial crisis? **96% said: YES**



Information & Referral
10,150 targeted referrals were made, in person and by phone, to other resources in order to provide clients the best services.

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Irving Cares

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Irving, Texas 75060
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FAX (972) 438-7345

irvingcares.org

[IrvingCares](https://www.facebook.com/IrvingCares)

[@IrvingCares](https://twitter.com/IrvingCares)

[irvingcares](https://www.instagram.com/irvingcares)

Board of Directors

April 2018-March 2019

Doris Harris, Chair
Vizient

Helen Nghiem, Vice-Chair
Epsilon

Ric Kellogg, Treasurer
IHT Wealth Management

Gustavo Garcia, Secretary
IBM

Harriett Blake
Community Volunteer

Marvin Bond
Greater Irving – Las Colinas
Chamber of Commerce

Angela Brooks
Experian

Yolanda Carroll
BNSF Railway

Mechelle Davidson
TXU Energy

Gretchen Demke
PPAI

Susan Doyle
Caton Consulting Group

Kathy Ivey
RightStaff, Inc.

Shane Outlaw
Safety Kleen

Landa Parker
Community Volunteer

Peter Plantes, MD
Community Volunteer

Clint Rain
ORIX USA Corporation

Statement of Activities

REVENUE

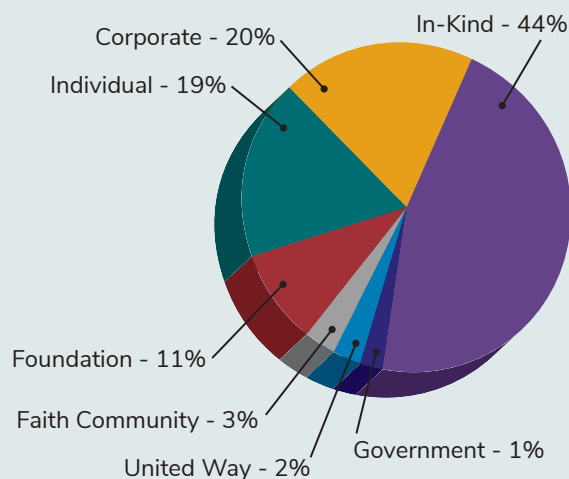
Contributions-In-Kind	\$807,272
Corporations	\$368,579
Individuals	\$350,171
Foundations	\$202,915
United Way	\$37,253
Government	\$18,846
Faith Based	\$55,660
Total	\$1,840,695

EXPENSES

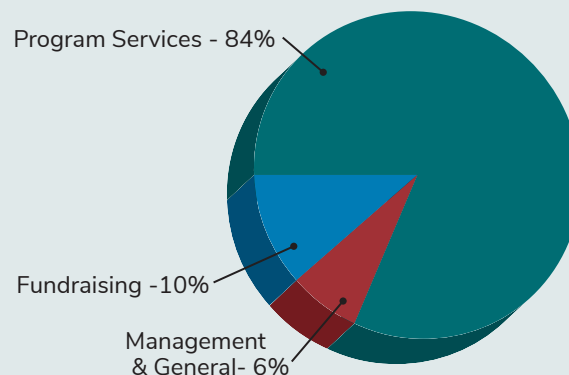
Program Services	\$1,509,832
Fundraising	\$177,419
Management & General	\$115,903
Total	\$1,803,154

Change in Net Assets **+\$37,541**

Revenue Sources



Expenses By Type



82¢



of every dollar raised goes directly to client services — far more than the industry standard of 70 cents

Accolades



Irving Cares is a Tier 1 model agency for North Texas Food Bank, annually passing a very thorough inspection of facilities, products and volunteer training.



Irving Cares received the Top-Rated Nonprofit Award from GreatNonprofits.org from 2012-2018.



2018 marked the 12th year of a four-star rating for sound fiscal management by Charity Navigator indicating that Irving Cares out-performs most U.S. charities.



GuideStar provides information to advance nonprofit transparency. Irving Cares participates at the Platinum Level with audited financials as well as impact and effectiveness information.



Irving Cares was honored as a Blue Ribbon Winner of the National Small Business of the Year Award from the U.S. Chamber of Commerce.



Awarded Best of Irving designation by the Irving-Las Colinas Chamber of Commerce in 2018 & 2019.



18
Years

of Metropolitan Dallas

Recipient of the **United Way #1** top stewardship rating **every year since 2001** for fiduciary management and board oversight.