



# 2022 Annual Report

## Irving Cares

It's a hand up not a handout™

### Our Mission

Irving Cares provides focused assistance for Irving residents to address a financial crisis.

Government restrictions loosened around Covid-19, but the lingering effects of the pandemic continued into 2021-2022, proving to be a challenge for many families in Irving. Irving Cares and our dedicated staff responded with continued support of the community through our programs and services.

## Emergency Assistance

### Financial Assistance



#### Rent Assistance

**199**

Irving families received assistance with payments.  
\$223,445 was provided to families.  
Average rent bill paid was \$1,123.



#### Utility Assistance

**364**

Irving families received assistance with gas and electric bills.  
\$152,370 was provided to families.  
Average utility bill paid was \$419.



#### Financial Coaching

**480**

individuals participated in 1,440 hours of financial coaching to help them learn better skills in budgeting and savings.



#### Food Pantry

Limits were changed so families may receive food up to nine times per year (vs. previous limit of six.) Since focus has shifted to programs there has been less demand for food assistance.

**304**

Irving families per month (on average) received nutritious groceries.

**3,653**

Irving families were assisted. Donations of funds and food enabled Irving Cares to distribute...

**25,571**

days of food for a total of

**76,713**

meals for Irving families.



#### Information & Referrals

**12,628** targeted referrals were made - in person and by phone - to other resources in order to provide clients the best services.

## Invest In YOURSELF

In recovery from Covid-19 environment, our main focus remained rent and utilities.

**\$820,857.00**

was spent on services -- specifically rent, utilities, food and education/employment to directly impact the lives of Irving residents in need.



**146**

Irving households were seen by Invest In Yourself / Employment Services



**28**

Irving residents completed education or GED certifications

### How We Help:



Provide in-house job fairs



Eliminate barriers to employment like:

- Educational shortfalls
- Childcare
- Transportation difficulties
- Job search/resume skills
- Job skills certifications



Access to computer lab



Coaching life skills

In order to ensure best practices and use of time and dollars, all programs are measured for efficiency.



• **Volunteer Hours:** 6,364 hours = \$190,060 value. The safety and wellbeing of volunteers continued to be a priority as we adhered to the current Covid-19 protocols.

• **Our Staff:** 11 full-time employees

Irving Cares is funded through individuals, faith community, corporations, foundations, limited government grants and the United Way of Metropolitan Dallas and Communities Foundation of Texas.



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## Irving Cares

440 South Nursery Road, #101  
Irving, Texas 75060  
TEL (972) 721-9181  
FAX (972) 438-7345

[irvingcares.org](http://irvingcares.org)

[f IrvingCares](https://www.facebook.com/IrvingCares)

[@IrvingCares](https://twitter.com/IrvingCares)

[@irvingcares](https://www.instagram.com/irvingcares)

### Board of Directors

April 2021-March 2022

Cori Black, Chair  
ASM Global

Joy Goodrum, Vice-Chair  
IISD

Candace Palmarozzi, Treasurer  
BNSF

Harriet Blake, Secretary  
Community Volunteer

Yolanda Carroll  
Community Volunteer

Gretchen Demke  
PPAI

Sarah Dodd  
PPAI

Adam Fritcher  
Cambridge Holdings

Gustavo Garcia  
Brown & Brown Insurance

Nicole Hawkins  
U.S. Anesthesia Partners

Stuart James  
Christus Health

James (Scott) McKinney  
Bank of the West

Shalimar Moore  
HoltCat

Clint Rain  
Orix Inc.

Nancy Schachtner  
Nosh & Bottle

Debra Zarsk  
AAFES

### Statement of Activities

#### REVENUE

Contributions-In-Kind	\$361,015
Organizations	\$658,176
Special Events	\$259,298
Individuals	\$113,911
Government	\$198,533
United Way	\$31,480
Interest	\$20
<b>Total</b>	<b>\$1,622,433</b>

#### EXPENSES

Program Services	\$1,494,840
Management & General	\$181,936
Fundraising	\$222,826
<b>Total</b>	<b>\$1,899,602</b>

**Change in Net Assets**      **+\$277,169**

# 80¢



**of every dollar** raised goes directly to client services — far more than the industry standard of 70 cents

### Accolades



Irving Cares is a Tier 1 model agency for North Texas Food Bank, annually passing a very thorough inspection of facilities, products and volunteer training.



Irving Cares received the Top-Rated Nonprofit Award from GreatNonprofits.org from 2012-2022.



2022 marked the 16th year of a four-star rating for sound fiscal management by Charity Navigator indicating that Irving Cares out-performs most U.S. charities.

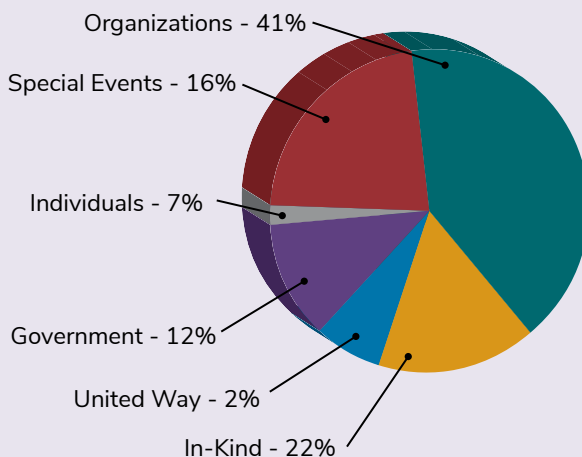


GuideStar provides information to advance nonprofit transparency. Irving Cares participates at the Platinum Level with audited financials as well as impact and effectiveness information.

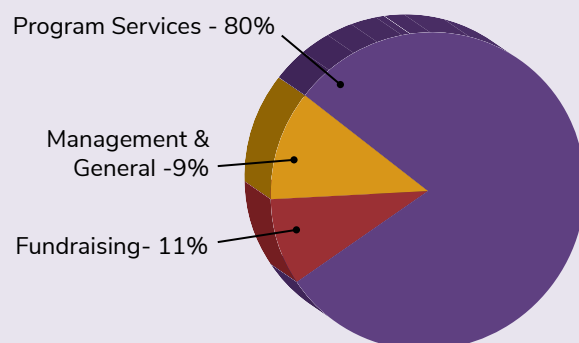


Awarded Best of Irving designation by the Irving-Las Colinas Chamber of Commerce in 2018, 2019, 2020, 2021 and 2022.

### Revenue Sources



### Expenses By Type



of Metropolitan Dallas

# 22

Years

Recipient of the **United Way #1** top stewardship rating **every year since 2001** for fiduciary management and board oversight.